



release notes

zezame 2.0.1

June 2003

This document lists issues and limitations that we are aware of and working on. The latest information can be found on our website at www.zezame.com and www.issel.co.uk in the support section.

about this document

This document only describes the relevant changes for the Zezame 2.0.1 patch. This patch is a recommended bug fix patch. For more detail about Zezame 2.0 please read the document:

Zezame 2.0 Release notes, and
Zezame 2.0 Installation instructions.

Which can be found at:

<http://www.zezame.com/documentation.html>

and

http://www.issel.co.uk/products_services/zezame/zezamedocumentation.htm

known issues and limitations

frame sets

frame set capture bug

Zezame 2.0 has a bug in how it handles frame sets on IE 5.5 and IE 6.0 browsers. The bug manifests itself when you try to capture a web page which is a frame set. An error message tells you that you frame sets are not supported on a IE 5.0 browser. [540]

The Zezame 2.0 Javascript client incorrectly thinks you are running an IE 5.0 browser regardless of what browser you are running. Upgrade to 2.0.1 to resolve this issue.

The patch can be found at the ISSEL web site.

frame set capture not supported in IE 5.0

Capturing of frame sets are not supported in IE 5.0. This is due to significant differences between IE 5.0 and IE 5.5+ in the Javascript / DOM environment. We are currently not expecting to support this feature for IE 5.0 in the future. If this is an important issue for you, please contact your sales representative to give feedback to Zezame product management. [545]

install the 2.0.1 patch

You now need to install the 2.0.1 patch which is a recommended patch for 2.0.

1. Double-click on Zezame_201_patch.exe self extracting archive to unpack the file in a suitable directory.
2. Double click the Setup.exe file.
3. If the patcher is unable to locate your Zezame installation, use the ... button to help the patcher to locate the zezame.ini file. It is normally located in (assuming you installed it here):
C:\Program Files\Zezame\Zezame 2.0\Annotator\Zezame.ini
4. Verify that it says "Installed version is 2.0".
5. Click the update button.
6. Verify that it now says "Installation succesful."
7. Either restart the computer or web server, if you do this skip to step 11, if you don't want to do this you can unload the Zezame DLL from the web server. To do this open the Internet Services Manager.
8. Find the Zezame virtual directory and select it.
9. Righth click for Properties or do Action-> Properties.
10. Find the Unload button and click it.
11. Confirm that 2.0.1 is loaded by login in to your Zezame server.



end note

We hope you find our product useful and enjoy using it. Check our website's support section for updated release notes and product patches.

The Zezame Team

customer support contact

If you require customer support please contact either your local sales partner or alternatively our master distributor ISSEL.

Phone: +44.20.7721.8580

Fax: +44.870.054.8795

Email: support@issel.co.uk

Web: www.issel.co.uk

sales contact

To find out more about Zezame and how Zezame can help you streamline your web management activities, please contact either one of our growing number of local sales partners or our master distributor ISSEL directly.

Phone: +44.20.7721.8580

Fax: +44.870.054.8795

Email: sales@issel.co.uk

Web: www.issel.co.uk

Other matters

If you would like to make direct contact with us then please do so via:

Email: info@zezame.com

Zezame, Inc.
45-A Fayerweather Street
Cambridge, MA 02138
U.S.A.