

release notes

zezame 2.0

June 2003

This document lists issues and limitations that we are aware of and working on. The latest information can be found on our website at www.zezame.com in the support section.

minimum system requirements

The configurations below represent the environments under which the Zezame product has been tested. The client Windows 95, 98 and XP platforms have not previously exhibited behavior significantly different than that of ME, NT and 2000; priority for testing was therefore given to the ME, NT and 2000 platforms.

As a web-based product Zezame is more dependent on the browser implementations than the hardware platform. Several behavioral differences between Internet Explorer versions 5.0, 5.5 and 6.0 exist. If you use IE 5.5 please read the section internet explorer 5.5 below.

We highly recommend you do not run Zezame in Internet Explorer 5.50.3825.1300; this browser version is known to be unreliable and is not supported.

system requirements

Minimum requirements are listed below in parentheses.

server

Pentium III 1 GHz (500 MHz)

256 MB RAM (128 MB)

100 MB for Zezame software

10 GB for the Zezame cache

Microsoft Windows NT 4 Server SP5 / 2000 Server / XP Server

Microsoft Internet Information Server 4 / 5

Microsoft SQL Server 7.0 / 2000

client

Microsoft Windows 9x / ME / NT 4 / 2000 / XP

Microsoft Internet Explorer 5.0

Microsoft Internet Explorer 5.5 *excluding* version 5.50.3825.1300



Microsoft Internet Explorer 6.0

The system is not supported on IE5 for the Mac. The Macintosh implementation of the browser does not support Javascript and CSS sufficiently well to work with Zesame.

Note that disk space for the Zesame cache is entirely depended on the number of pages you are planning to save in the system.

known issues and limitations

recommended upgrade 2.0.1

frame set capture bug

Zesame 2.0 has a bug in how it handles frame sets on IE 5.5 and IE 6.0 browsers. The bug manifests itself when you try to capture a web page which is a frame set. An error message tells you that you frame sets are not supported on a IE 5.0 browser. [540]

The Zesame 2.0 Javascript client incorrectly thinks you are running an IE 5.0 browser regardless of what browser you are running. Upgrade to 2.0.1 to resolve this issue.

The patch can be found at the ISSEL web site.

general

diagnostics page

The diagnostics page is useful for analyzing database connection problems. It can be reached either from the Systems settings page or directly with the URL:

`http://<server_name>/<virtual_directory_name>/Zesame.dll/diag`

The <virtual_directory_name> will be "Zesame" unless you changed the virtual directory names when you installed the product.

session time out issue

Zesame users may stay logged on indefinitely if they leave their browser on an automatically refreshing page with a refresh rate set lower than the Zesame session time-out settings. The automatic page refresh resets the Zesame time-out over and over again.

uninstall

Uninstalling does not delete all of the Zesame Review folders and files. This is because some of the files are created dynamically at install time and therefore they are not logged in the installer's file list.

The folders and files left after uninstall are:

- <install_root>\Annotator*.ini, *.log

- <install_root>\ZezameCache*.*
- <install_root>\ZezameDataLinks*.udl

where <install_root> is the path to your installation and * indicates that all files with the subsequent extension will need to be removed.

You will have to remove these files and folders manually after uninstalling. [227]

repairing installations

If the .ini files have been damaged, corrupted or deleted, the installation repair selection cannot replace them. These files are created dynamically to allow the user to select certain options and therefore the repair run of Installshield cannot replace these files. We recommend you save a backup copy of the Annotator/zezame.ini file after installation, just as a precaution. [298]

admin settings

last notification

When a normal user views the user settings page the field "Last notification" will always say "Never". A user administrator or system administrator will see the last time the user had an email notification sent since last logged in. The user has to have logged in to be able to see the value and the this resets it to Never. [529]

project pane

changes not updated immediately

When a group is working simultaneously you may not immediately see the results of other users' actions in your Project. Zezame updates the information displayed in the Project pane when you log in, keep pages, or save or make changes to a note, but to make sure you have the latest information you may want to click the Refresh button in the Project pane. [362]

viewing new notes doesn't remove highlighting (bold) on parent document or folder

When viewing new notes the bold highlighting on the note in the project pane is removed. The highlighting on the parent document and grandparent folder is not removed. This is currently for performance reasons of the display of the project pane. The workaround is to close the project, refresh the project pane and open the project again. [490]

internet explorer 5.0

deleting notes may crash the browser

Sometimes when deleting a note IE 5.0 crashes. Sometimes the browser will crash when creating a note just after deleting a note. This is a bug in Internet Explorer 5.0. [534]

deleting a folder or page in project may crash the browser

When deleting a folder or a page in the project pane whilst having children objects visible (pages or notes) may crash the browser. This is a bug in Internet Explorer 5.0. [472]

frame set capture not supported in IE 5.0

Capturing of frame sets are not supported in IE 5.0. This is due to significant differences between IE 5.0 and IE 5.5+ in the Javascript / DOM environment. We are currently not expecting to support this feature for IE 5.0 in the future. If this is an important issue for you, please contact your sales representative to give feedback to Zezame product management. [545]

internet explorer 5.5

IE 5.5 version 5.50.3825.1300 not supported

This early version of the IE 5.5 contains such severe bugs in the event model that it is not usable as a Zezame client.

annotation placement

In Internet Explorer 5.5 or 6.0, if you annotate a paragraph with images aligned to the right of the text, the annotation may be positioned on the image instead of the text. This is due to the way element position data is calculated in IE 5.5 and 6.0 and is a bug in these applications. [349]

retrieving pages

long URLs

URLs longer than 4000 characters before the query string are not supported at this time and will result in an error message saying the page is not available. Some ad-server scripts use URLs that contain data in the URL instead of the query, making them extremely long.

Macromedia Flash

Zezame attempts to handle Flash pages, but the nature of Flash makes it difficult. Flash on a site may be implemented in such a way as to cause the page to "break out" of Zezame and take over the entire window. Or, you may see odd page behavior within Zezame. It all depends on how the Flash code is written. [522]

slow page display

There are a number of reasons why the Zezame server may appear slow to deliver pages. The Zezame server currently fetches whole objects and places them in the cache before it sends them on to you. This means that the page will not gradually display, as as you are used to. If you have low ping time to the server you will find that the page as a whole displays very quickly once it does arrive at your browser.

We are still working on optimizing performance with respect to page retrieval. [119]

javascript pages

There are a number of issues with heavily scripted pages. Please help us fix these problems by submitting the URLs for pages or sites which break to support@zezame.com.

back button on error pages

The Zezame back button will not work from certain Zezame error pages. [468]

notes

pulldown menus

IE 5 pulldown menus appear in front of annotations, partially obscuring them. They should be behind the notes but are not because of the way pulldowns are implemented by Microsoft. This is a bug in Microsoft Explorer. The workaround is to move the open note out from behind the pulldown. This also makes annotating a pulldown menu confusing since the note icon will be invisible "under" the pulldown. However the note can still be opened from the Project pane. [85, 375]

too much text selected

Sometimes you may CTRL-click to annotate an paragraph and see much more text selected than you intended. The annotation may not end up where you intended to put it. This occurs because we use HTML positioning information accessible via Javascript to place notes on the page. Since only a limited number of HTML tags currently contain positioning information (inline elements like
 or for example, have none), pages using many inline elements for formatting have a limited number of places on which to attach notes. [64]

note style changes

On some sites you might notice the familiar Zezame note window has a different window title, color, font, etc. If a page defines styles for elements like TD, these definitions will take precedence over the Zezame class-based styles. [267]

deleted users' projects and notes

Any notes on projects which belong to a user which has been deleted will be visible in the project pane belonging to the system administrator, but the notes will not be visible on the web page itself, and then can therefore the content can not be viewed. (Similar to the behaviour of a private note when viewed by the system administrator account.)

"not a member of project" error

If a user has not interacted with a web page displayed in Zezame for several hours and then tries to put a note on it the error "Not a member of project" can appear and it prevents the user from saving the note. The workaround is to log out and log in again, which clears the problem. [511]

page extends when it has notes

Web pages extend vertically (gain empty space at the bottom of the page) when notes are created on the page. The page roughly extends by the size of a note. [503]

creating notes on deleted pages

If you view a page in the document pane, then delete the page and then try to put a note on the page you will get an error saying "Index field IDR_Project_page must be >0". The page appears as if you can put notes on it whilst you actually have to capture the page again in the project before you are allowed to put notes on it. [469]

notes on centered text

Notes that are created on centered text will sometimes be placed in the far left margin of the text. [451]

lines (VML) between note and note icon in IE 5.5 and IE 6.0

The Internet Explorer upgrades to 5.5 and 6.0 doesn't by default contain the VML component. This means that the line we use to connect a note and a note icon can not be displayed. If you do not have VML installed on your browser you will be prompted to download and install it as soon as a page with notes are displayed and opened. The prompt will not happen if the browsers preferences is set to not download new required plug-ins. [421]

security considerations

Every user who can access a Project can access all web pages in the project folder So if you use Zezame to post a form and keep the result in the project, every user who views the page can see it, even if it is:

"Confirming your order for one "Lulu" inflatable love doll, which will be charged to your credit card, #123456789, expiration 9/03"

Anybody with direct access to the database can see all notes. No content scrambling is implemented at this time. [258]



end note

We hope you find our product useful and enjoy using it. Check our website's support section for updated release notes and product patches.

The Zezame Team

customer support contact

If you require customer support please contact either your local sales partner or alternatively our master distributor ISSEL.

Phone: +44.20.7721.8580

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Web: www.issel.co.uk

sales contact

To find out more about Zezame and how Zezame can help you streamline your web management activities, please contact either one of our growing number of local sales partners or our master distributor ISSEL directly.

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Other matters

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